



PSN# PSN001083u

Original publication date: 22-Dec-2006. This is Issue #2, published 1-Feb-2008. Severity/risk level Medium Urgency When convenient

Name of problem Cannot statically address the TFTP file server on a 4690 IP Telephone.

Products affected

4600 IP Telephones - Version 4690 Firmware Version R2.0005

Problem description

When trying to statically address a 4690 IP telephone (R2.0005), at the TFTP field, the first three digits of the IP address of the file server are accepted, but the remainder of the IP address cannot be entered. The 4690 hangs for a moment, and then reboots.

Resolution

This has been resolved in R2.3 available on the Avaya Support Web Site from the Current Avaya IP Telephone Release 121207 (Dec 2007).

Workaround or alternative remediation

n/a

Remarks

n/a

Patch Notes

The information in this section concerns the patch, if any, recommended in the Resolution above.

Backup before applying the patch

n/a

Download

n/a

Patch install instructions

Service-interrupting?

n/a

No

Verification

n/a

Failure

n/a

Patch uninstall instructions

n/a

Security Notes

The information in this section concerns the security risk, if any, represented by the topic of this PSN.

Security risks

n/a

Avaya Security Vulnerability Classification

Not Susceptible

Mitigation

n/a

For additional support, contact your Authorized Service Provider. Depending on your coverage entitlements, additional support may incur charges. Support is provided per your warranty or service contract terms unless otherwise specified.

Avaya Support Contact	Telephone
U.S. Remote Technical Services – Enterprise	800-242-2121
U.S. Remote Technical Services – Small Medium Enterprise	800-628-2888
U.S. Remote Technical Services – BusinessPartners for Enterprise Product	877-295-0099
BusinessPartners for Small Medium Product	Please contact your distributor.
Canada	800-387-4268
Caribbean and Latin America	786-331-0860
Europe, Middle East, and Africa	36-1238-8334
Asia Pacific	65-6872-8686

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